

Volunteer Coordination in Disasters

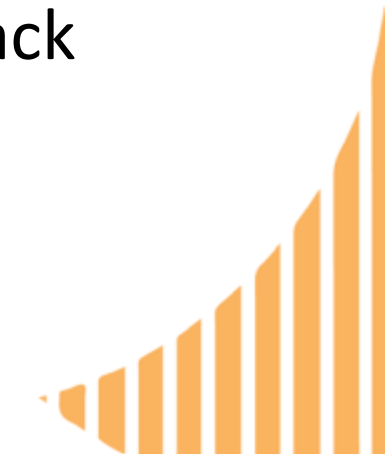


Valeri Mihanovich
The Regional Center
for Volunteerism -
HandsOn Sacramento

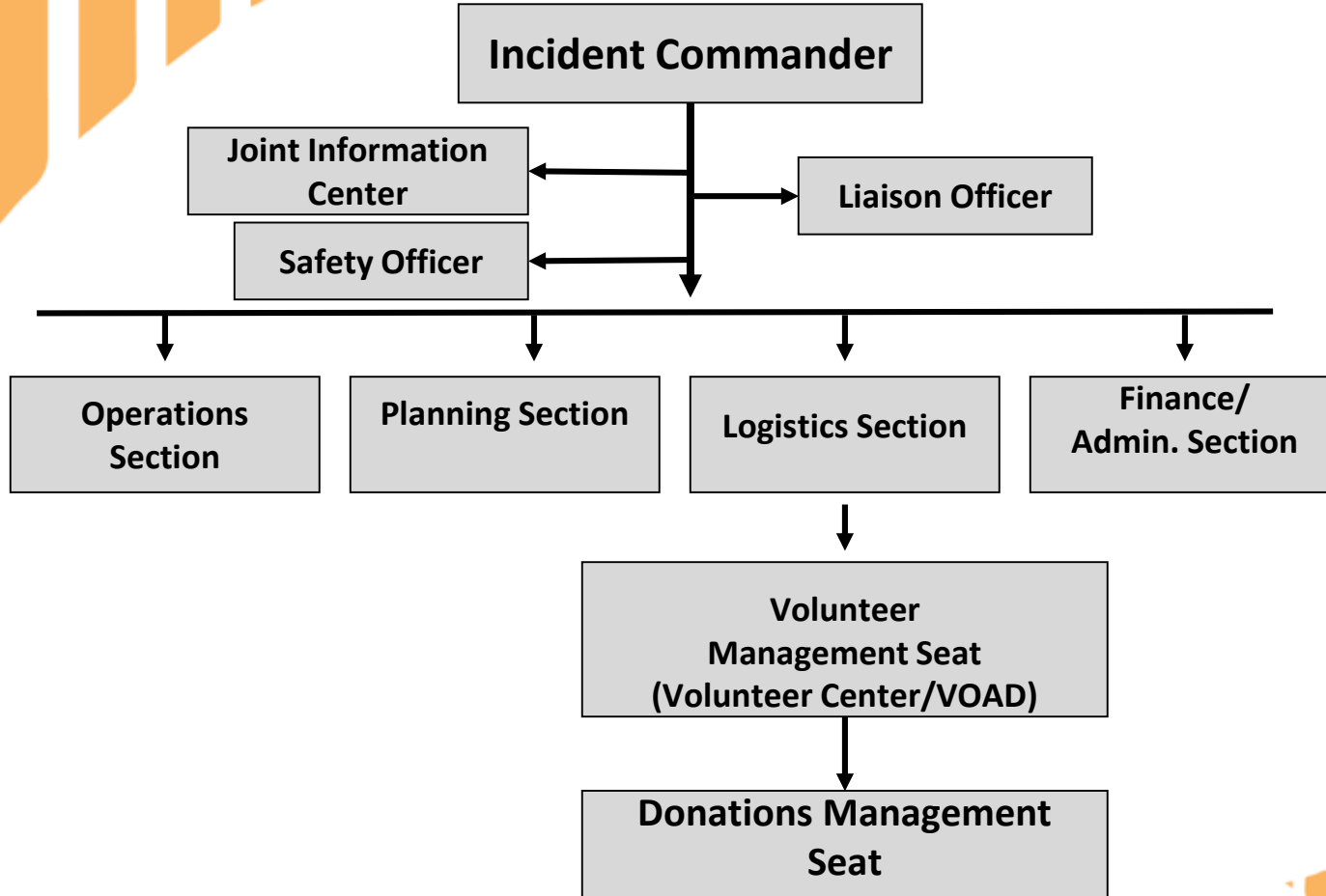
Mary Lynn Perry
City of Sacramento
Volunteer Program



The Role of the Volunteer Coordination Unit: Overview


- Volunteer Coordination Unit – EOC
 - Works with Planning Unit to identify volunteer needs
 - Coordinates with Resources Unit to track volunteer needs
 - Works to develop a volunteer plan
- 

Volunteer Management in the Emergency Operations Center





Role of the Volunteer Coordination Unit: The Plan

- Develops the Incident Volunteer Plan
 - Assesses the situation
 - Determines the needs
 - Determines the priorities
 - Establishes and operates mechanisms for receiving, processing and assigning volunteers
 - Opens and staffs Emergency Volunteer Center (virtual or physical location or a combination of both)
- 

Activating the Emergency Volunteer Center: Camp Fire



Call Toll-Free: 1-866-703-3873

[Home](#) | [Camp Fire](#) | [About Us](#) | [Services](#) | [Careers](#) | [Events](#) | [Donate](#)

THE EMERGENCY VOLUNTEER CENTER HAS BEEN ACTIVATED



Click [Here](#) for updates on the Camp Fire response and relief efforts.

Click on the Donate button below - Use 'Camp Fire' in the notes section.

[Item / Service Donation Form](#)

Activating the Emergency Volunteer Center: Slowing the volunteers before they converge



What is an Emergency Volunteer Center?



What is an Emergency Volunteer Center? (cont.)

The Emergency Volunteer Center:

- Develops and disseminates public information regarding volunteer opportunities/needs
- Establishes one or more assembly and staging sites for volunteers to report to credential, screen and receive assignment
- Manages the Volunteer Disaster Service Worker process including documentation



Spontaneous Volunteer Intake

Open with Google Docs

CARING CHOICES
Address: 1398 Ridgewood Drive, Chico, CA 95973
Phone: (530) 898-3873 * Fax: (530) 898-3788
Website: www.caring-choices.org

Emergency Volunteer Center Intake and Referral Form

Name (First Middle Last):	
Date:	
Street Address / City / State / Zip Code:	
Primary / Secondary Phone Number(s):	
Email Address:	
Occupation:	
Are you 18 years of age or older? (We are not processing applications from minors at this time)	
Any Physical Limitations?	
List the group you are affiliated with (if applicable)	

Availability: Please indicate when you are available
(Check all boxes that apply or place range of times available to work)

	M	T	W	Th	F	Sat	Sun
Morning							
Afternoon							
Evening							

Length of Time available (e.g. 1 week 1 month, open): _____

By Appointment to Volunteers
HandsOn Sacramento
COMMUNITY CONNECTION

FOR VOLUNTEERS
NEWSPAPER
COMMUNITY
LOCALITY
THE SECRETARY & THE
SECRETARY
JUNE 11
POLICY

Dear Caring Choices Inspired Volunteers,

As the Camp Fire has displaced thousands in our community, Caring Choices recognizes the long-term volunteer network required to meet the needs of those affected. Both humans and animals will continue to be displaced for the coming weeks and months until long-term solutions are identified, and our needs for dedicated volunteers will continue. With the help of the Regional Center for Volunteers, HandsOn Sacramento, we have developed an online scheduling system for only vetted Caring Choices volunteers to help meet the needs of our community.

To register to volunteer, please enter your unique invitation code below and sign-up for any slots you are able to fill. You will receive a confirmation email from HandsOn Sacramento indicating you have completed the process. Through this new system, you will be able to independently sign-up and cancel (if needed) your volunteer shifts, as well as calculate the hours you have contributed. If you have signed up a shift and want to go back sign up for more, all you need to do is to click the back button/button 6-1 on your browser and it will take you to the previous screen and you can sign up for another shift.

The link we have provided is ONLY for you, a vetted Caring Choices volunteer, so you are able to register for volunteer opportunities. If you are found to be sharing this link with others, we will revoke your account and you will no longer be able to volunteer with Caring Choices. Our vetting process ensures that you, the site where you are volunteering, and Caring Choices will not be financially liable if you are injured while volunteering, as Workers Compensation Insurance will be extended to ONLY our vetted volunteers.

Thank you for giving your time and skills to help those displaced by the Camp Fire. We have heard countless reports back from our placement sites of all the selfless and kind volunteers Caring Choices has deployed. We couldn't be doing this without you!

Caring Choices Emergency Volunteer Center Volunteer Opportunities

To view the current volunteer opportunities for Caring Choices Emergency Volunteer Center, enter an invitation code below:

Invitation Code:

Scheduling Spontaneous Volunteers



The screenshot shows the HandsOn Sacramento website with a blue navigation bar. The main content area is titled "Chico Animal Shelter (Airport)" and describes a volunteer opportunity at the Chico Animal Shelter. The text mentions that there are many animals that have been evacuated and rescued from the camp fire and they need your help. Volunteers are needed to care for the dogs and cats at their large shelter in Chico. The list of tasks includes: Making dogs for potty and exercise breaks, Scooping, Feeding, Monitor records, Clean crates and bring quarters, Watch for any medical needs, Changing bowls, and Doing Laundry. A note states that if you can only volunteer for a certain number of hours that is fine, and they understand that your schedule may fluctuate. They have having you Floor Counsel if you are unable to do the full shift, don't worry! Pick the shift that best fits your schedule and come in during the times in which you are available. Social media icons for Facebook and Twitter are at the bottom.

HandsOn Sacramento
OPPORTUNITY TO GIVE, GROW, AND THRIVE

FOR VOLUNTEERS WORKSHOPS BUSINESSS IMPACTING POLICY EMERGENCY FOOD & SHELTER ADULTS PROJECTS OUTREACH

Chico Animal Shelter (Airport)

Caring Chico's Emergency Volunteer Center (1100) www.caringchico.org

Do you enjoy helping animals in the camp fire? There are many animals that have been evacuated and rescued from the camp fire and they need your help. Volunteers are needed to care for the dogs and cats at their large shelter in Chico.

Volunteers will help with the following:

- Making dogs for potty and exercise breaks
- Scooping
- Feeding
- Monitor records
- Clean crates and bring quarters
- Watch for any medical needs
- Changing bowls
- Doing Laundry

If you can only volunteer for a certain number of hours that is fine! We understand that your schedule may fluctuate. We have having you Floor Counsel if you are unable to do the full shift, don't worry! Pick the shift that best fits your schedule and come in during the times in which you are available.

[f](#) [t](#)



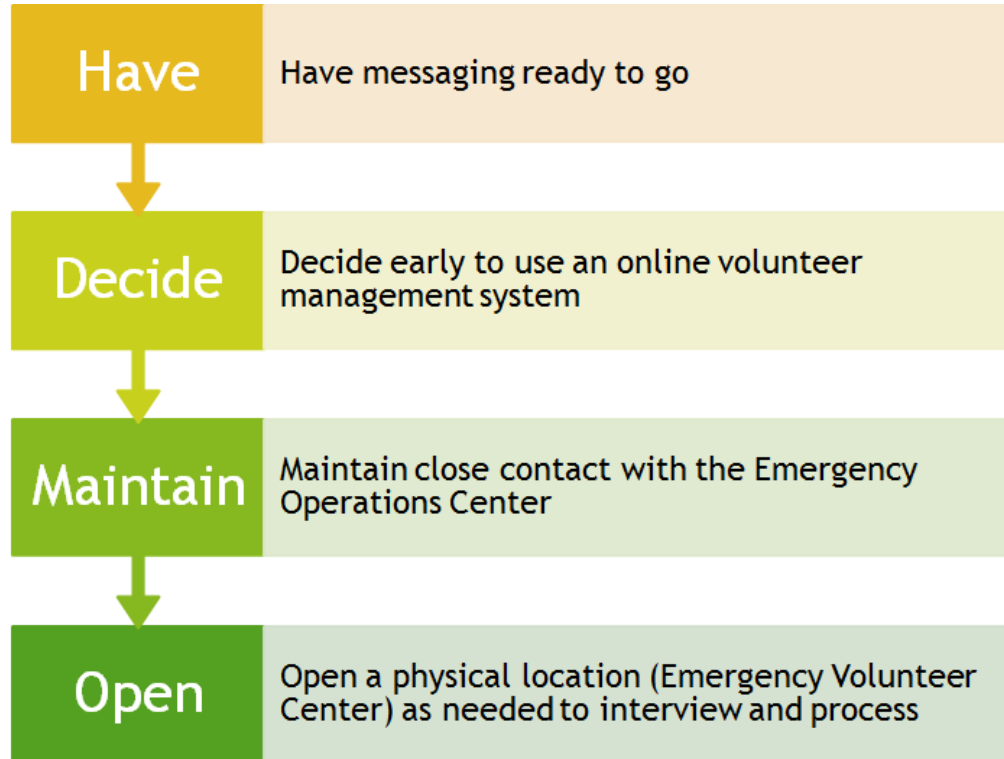
Emergency Volunteer Center: Credential, Screen and Assign Volunteers



Referring Volunteers to help responding organizations: Volunteer Check-in



Recommendations





Sacramento Region
Voluntary Organizations
Active in Disaster

COOPERATION | COMMUNICATION | COORDINATION | COLLABORATION

We are here to help!

200+ organizations that have a role in disaster preparation, response and/or recovery

- VOAD organizations provide a variety of volunteer services that support those impacted by disaster
- VOAD members practice and prepare through exercises, trainings and sharing of information
- VOAD organizations come together as a team to support the community following disaster



Sacramento Region
Voluntary Organizations
Active in Disaster

COOPERATION | COMMUNICATION | COORDINATION | COLLABORATION

The **FOUR Cs** of VOA**D**

We **cooperate** to provide leadership to build strong, resilient communities and deliver hope in times of need





Sacramento Region
Voluntary Organizations
Active in Disaster

COOPERATION | COMMUNICATION | COORDINATION | COLLABORATION

We **communicate** by sharing knowledge
and resources throughout the disaster cycle
at quarterly meetings and preparedness
exercises





Sacramento Region
Voluntary Organizations
Active in Disaster

COOPERATION | COMMUNICATION | COORDINATION | COLLABORATION

We **coordinate** with government, private and faith-based organizations to create a powerful force to assist our community





Sacramento Region
Voluntary Organizations
Active in Disaster

COOPERATION | COMMUNICATION | COORDINATION | COLLABORATION

We **collaborate** to achieve integrated recovery efforts through a network of regional, statewide, and national resources



2-1-1 sacramento
find help here
a program of community link



Two Regional Centers for Volunteers
HandsOn Sacramento
COMMUNITY LINK CAPITAL REGION



American Red Cross
Gold Country Region

A word about unsolicited donations



DO NOT DONATE JUST YET!

**WHEN SENDING A DONATION TO A DISASTER,
REMEMBER TO DONATE RESPONSIBLY**

Cash donations are always the most effective. It reduces the labor and expense of sorting, packing, transporting and distributing donated goods. Relief agencies can use cash to meet survivors' specific needs more quickly while also supporting local economic recovery.

We strongly encourage donors to carefully research charitable organizations prior to donating to ensure their donated funds will have the desired result.

CHECK OUT
<http://bit.ly/Donations4Disaster>



hands on sacramento
handsonsacto.org