

HandsOn Hong Kong Impact Report 2022



HandsOn
HONG KONG

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LETTER FROM FOUNDER AND EXECUTIVE DIRECTOR

Dear friends,

2022 in Hong Kong is a year that will always be remembered. It's the year COVID-19 peaked in the city, with the fifth wave infecting around 77,000 people a day. It's also the year that two in three of the city's low-income households lost at least one job, widening Hong Kong's wealth gap even further.

And yet, 2022 also brought out the best in the community. Individuals, families, organisations and companies came together to uplift those in need. Friends of HandsOn donated emergency food and medical supplies to local charities, neighbors checked in on each other, dozens of families buddied up with lonely senior, taxi drivers helped ferry COVID-patients to hospital, and so much more.

All of this speaks to what has always been at the heart of our city. A "Lion Rock Spirit" that unites Hongkongers in a shared purpose and drives them to overcome seemingly insurmountable obstacles. It became clear to us in 2022, that the spirit to serve in Hong Kong was stronger than ever. Spaces on the HandsOn calendar were filling as quickly as we could post them and we saw a 300% increase in teens volunteering to support relief efforts.

The HandsOn team—fueled by the strength of the community—continued to show incredible resilience and determination. They worked side-by-side with our non-profit partners to respond to the needs of the day and to prepare for the future.

2022 was also a milestone year for HandsOn, being the year that we turned 15 years old. Empowering volunteers to discover and support under-resourced charities since 2007, and uplifting more than 600,000 vulnerable community members along the way. It was also the year that the HandsOn team bid a fond “farewell” to our Executive Director, Sue. After nearly six wonderful years working with our team, Board, volunteers, nonprofit partners, corporate collaborators and partner foundations, she handed over the leadership reins to Catherine.

Community impact of this scale would not be possible without the incredible support and generosity of each of you. Thank you for being with us on our journey to empower everyone in Hong Kong to volunteer.



Shaun Bernier
Founder & Board Chair



Catherine Tong Dannaoui
Executive Director

EMPOWERING EVERYONE TO VOLUNTEER

CONNECTING, SUPPORTING AND UPLIFTING COMMUNITIES

As a local charity with the mission to empower everyone in Hong Kong to volunteer, HandsOn develops service programs in partnership with the city's under-served non-profits and connects them with the volunteer manpower they need to achieve their mission.

Volunteers deliver food packages to people without jobs; build the confidence and communication skills of children with special needs; show care for lonely elderly; support mistreated domestic workers; show kindness to people experiencing homelessness, and much more. By the end of 2022, our community had grown to more than 30,000 registered volunteers.

Each month, HandsOn runs 200 volunteer activities as a free public service. Every day of the year, HandsOn...

- ✓ Provides vital **behind-the-scenes assistance** to other charities.
- ✓ Serves as an extension of their teams.
- ✓ Enables them to **outsource their volunteer management** at no cost.

2022: AT A GLANCE



VOLUNTEERS

32,592

VOLUNTEER HOURS SERVED

6,833

VOLUNTEERS EMPOWERED

TRANSFORMATION

97%

OF FIRST TIME VOLUNTEERS
PLAN TO SERVE IN THE
YEAR AHEAD



96%

HAVE A DEEPER
UNDERSTANDING OF
COMMUNITY NEEDS

84%

FEEL POSITIVE
MENTAL & EMOTIONAL
WELLBEING

IMPACT



84,991

PEOPLE SUPPORTED

13,595

CHILDREN & YOUTH UPLIFTED

2,930

SERVICE PROGRAMS

101

NON-PROFIT PARTNERS



15 YEARS OF BEING "HandsOn"

LOOKING BACK, MOVING FORWARD

2022 marked 15 years of HandsOn Hong Kong empowering volunteers to support the community. Since our beginnings, we've delivered more than 20,000 programs and our volunteers have given 285,000 hours of their time and talent to uplift more than 600,000 people.

In 2022 and in spite of challenges we faced from the ongoing pandemic, we were proud to play a role in helping the community through an unprecedented time. At the start of the year, HandsOn volunteers continued to provide urgent assistance, extending extra support, food, medical supplies and caring phone calls to those most in need. As the city began to rebuild, they doubled down on their efforts to protect the environment as they recycled, upcycled, cleaned beaches, trails and more.

In 2022, the Hong Kong spirit to serve was stronger than ever:

- ✓ **13,000** children and teens empowered across hundreds of HandsOn programs.
- ✓ **100%** of volunteers who joined our 'ReThink Plastic' program are still recycling.
- ✓ **60%** of elderly joining our cross-generation program report feeling less lonely.

“

There is so much to be proud of during our 15 years of operations, but one thing that stands out to me is the incredible dedication of our team and all that they did to come together and rally during the pandemic.

At a time when our volunteer activities shut down, when we could've shut our doors, they found a way to really pivot and deliver emergency services and supplies to the community.



Shaun Bernier

Founder & Board Chair
HandsOn Hong Kong

OUR SIGNATURE PROGRAMS



YOUTH EMPOWERED

PUTTING HIGH-SCHOOL STUDENTS IN THE DRIVER'S SEAT

The mental and emotional well-being of Hong Kong youth has been in crisis. 1 in 2 secondary students show signs of depression; many of them feeling stressed out due to academic pressure and still dealing with the after-effects of classroom disruptions and social isolation.

In response to this — and the degree of need within the community — HandsOn developed YOUTH EMPOWERED, an initiative focused on empowering young people to find their purpose in serving the community. The program puts high school students in the driver's seat to learn about Hong Kong's social needs, engage with nonprofit leaders and develop and run service activities that engage hundreds of youth volunteers. From supporting elderly to educating children and refugees, to rescuing discarded food and supporting plastic reduction efforts.

Generously supported by



In the 2021-22 school year, we brought together 29 students for a 10-month program of training and mentoring. These Youth Leaders developed and led six service programs enabling more than 1,000 young people aged 13 to 17 to volunteer – supporting and uplifting many more. Heading in to another year, we’re seeing the long-lasting benefits and sustained impact. Through our efforts, we’re helping to change mindsets and behaviours for the better.

SHIFTING MINDSETS

We’ve seen that young people play a crucial role in influencing their peers when it comes to volunteering. In fact, 67% of our teen community continue to volunteer with their friends. And in a city traditionally lacking youth service opportunities, attitudes towards young people as “catalysts for change” are shifting – in a post-program survey, 100% of these NGO Partners felt positive about engaging young people as Volunteer Leaders in the future.

1,221 **YOUTH VOLUNTEER ROLES**
serving a range of social needs.

214 **VOLUNTEER ACTIVITIES**
developed by youth volunteers.

29 **YOUTH LEADERS**
graduated from the program.



YOUTH LEADERS
report improved
leadership skills.



YOUTH VOLUNTEERS
continue to serve
community needs.



“

I got the chance to meet new people, which was good for me. It expanded my social circle and I felt less lonely. Volunteering kept me mentally stimulated and added depth to my life. It meant quite a bit of work, but it didn't feel like a weight on my shoulders — it lifted my spirits!

”

Faith Hui
Youth Leader, aged 15

GENERATION CONNECT

SHARING JOY ACROSS GENERATIONS

GENERATION CONNECT empowers Hong Kong's families and elderly to support each other's well-being through a six-month program of phone calls, home visits, days-out and more. Young volunteers and their family members are given hands-on support to play a positive and meaningful role in supporting elderly needs—receiving training, guidance and encouragement by HandsOn and our partners throughout.

Since the program launched, we've brought hundreds of families and elderly participants together, many of whom continue to stay connected and bring friendship, kindness and compassion into each other's lives.

Generously Supported by



**The Hong Kong Club
Foundation Limited**





150

FAMILIES & ELDERLY
paired up in 2022.



60%

FAMILIES
remain in touch with
their elderly buddy since
taking part.



2/3

ELDERLY
show improved mental
health and increased
connectedness.

— “

Since joining this program, my children have matured and understand how to spread their love to others. They jot down the needs of the Por Por after each call and remind me to buy the hand warmers to keep Por Por warm in Winter.

” —

Kathy Cheng
Generation Connect
Volunteer

“

The siblings are so sweet and thoughtful. When I mentioned I suffered from back pain during their visit, they rushed to me immediately and gently patted on my back. Although they live far away from my place, they're still willing to spend the long commuting time to visit me every month. I'm so touched to have this supportive family as my buddy.

”

Hang Yuen Liu
Por Por (婆婆)



RETHINK PLASTIC

Generously Supported by



RETHINKING OUR EVERYDAY ACTIONS

Calls to reduce, re-use and recycle in Hong Kong have never been stronger. At the start of 2022, it was estimated that over 100 million pieces of plastic items had been used and disposed of by 'hotel quarantine' guests alone. It has been predicted that by 2030, Hong Kong will be sending 4.2 billion single-use takeaway containers to landfill every year.

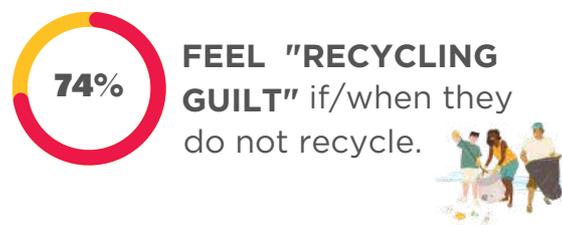
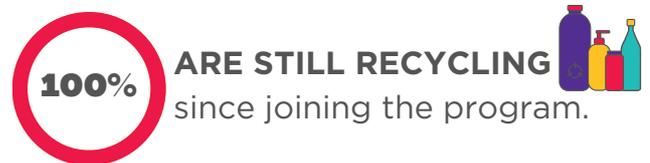


Responding to the concerns of the community, HandsOn launched 'ReThink Plastic' in 2022 – a collaboration with V Cycle that empowers volunteers to collect, sort and recycle the city's used and unwanted plastic. Volunteers connect with and learn from elderly former "cardboard collectors" who have been given meaningful, dignified work through the initiative, and gain hands-on experience in sorting and recycling plastic. We find this intergenerational exchange of knowledge and ideas helps to create a more inclusive and empowered community.

Recycling has also become a weekly habit for hundreds of volunteers who take part in the 'D-I-Y' element of this program, recycling waste at local facilities in exchange for "volunteer hours" and rewards. Thanks to these sustainability champions more than 3,000kg worth of recyclables have been saved from reaching Hong Kong landfills in 2022 – and that's just the start.



Volunteers who joined the program reported positive changes in their motivations, attitudes and behaviour:



“

What's powerful is "changing a culture", providing pathways and empowering others to take the lead, which is what I believe HandsOn is working towards.

”

HandsOn Partner

In an anonymous survey, HandsOn charity partners share their thoughts on collaborating throughout our Signature Programs.

SERVE-A-THON HONG KONG

AN "ALL HANDS-ON WEEK"

In a city where many are eager to serve but don't know how, Serve-a-thon was launched in 2017 to help people start their volunteer journey. This "all-hands-on" community service week brings together the city's vibrant sectors, shining a spotlight on frontline charities and those they serve. The sixth edition of Serve-a-thon returned in June 2022 with renewed energy — 1,496 individuals, families, schools, and businesses came together to give their time at 147 volunteer programs.



35,000

PEOPLE SUPPORTED
during nine days of
community action.

35

FRONTLINE CHARITIES
provided with volunteer support.

The business community in Hong Kong played a crucial role in making Serve-a-thon 2022 possible, with more than 30 companies lending their support. Our two Community Champions, Johnson & Johnson and Marriott Bonvoy, were at the forefront of the initiative, providing invaluable support to fuel our programs during Serve-a-thon and year-round.

Most of these companies put forward Serve-a-thon volunteer teams, with each person showing they care by providing social connection or physical relief assistance—or both. These volunteers spent time providing food assistance, delivering care packages, planting crops to promote bio-diversity, and more.

1,496 VOLUNTEERS
donated their time & talent.

34 COMMUNITY-MINDED COMPANIES
supported the city in a time of need.



2022 SERVE-A-THON PARTNERS

COMMUNITY CHAMPIONS



COMMUNITY SUPPORTERS



NON-PROFIT PARTNERS



OUR VOLUNTEERS



OUR VOLUNTEERS IN 2022

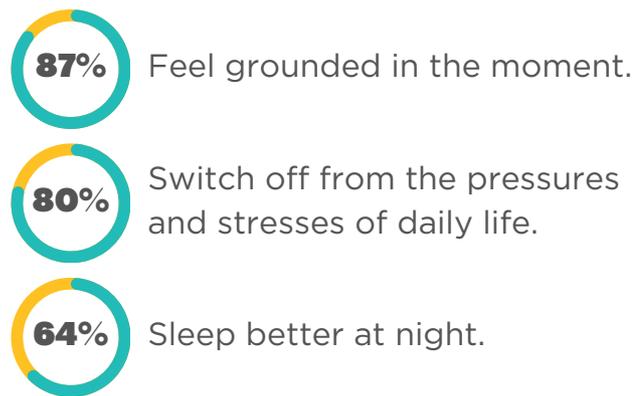
Each year HandsOn recruits, manages and mobilises thousands of volunteers to support the frontline efforts of our non-profit partners. In 2022, we recruited 6,833 volunteers, contributing 32,592 hours of care and support across the city. Through our work this year, we've seen that repeat volunteering is on the rise (up from 35% pre-covid to 41% in 2022); 96% of volunteers are motivated to continue after serving just once; and the longer-lasting benefits of volunteering are growing as increased motivation, changed behaviours, and positive effects ripple out to individuals, the wider community and beyond.

IN OUR ANNUAL SURVEY, HANDSON VOLUNTEERS SAID:

I was driven to serve this year to...



Volunteering helps me to...



“

Being able to help others gives me so much joy and satisfaction. It gives me the meaning of life and reminds of my abilities to make a difference, no matter how small.

”

HandsOn Volunteer

In an anonymous survey, HandsOn volunteers share their thoughts on serving the community in 2022.

OUR VOLUNTEER LEADERS

Our Volunteer Leaders are instrumental to the running of our year-round calendar of service activities. Typically, they commit to manage a specific program for a minimum of three months, but many of these individuals have worked with us for years. These Volunteer Leaders manage their service programs by coordinating pre-event reminders, taking attendance, conducting onsite briefings and providing post-program outcomes and feedback to our team.

Our Volunteer Leaders' contribution to HandsOn Hong Kong—and the charities and those they serve—is invaluable to our work. Thank you to our 2022 change-makers for being an essential part of the HandsOn community!



Our work was supported by 65 dedicated Volunteer Leaders in 2022:

Ada Fan	Graeme Garnsey	Lina Lam	Wilson Ma
Allan Song	Hilda Ng	Lok Tung Ng	Wincy Wang
Anna Au	Hiu Lam Christy Chow	Mandy Cheung	Winefred Kwan
Anna Zhan	Hui Wai Ming	Matt Lee	Yasmin Chafra
Brian Kwok	Jaehyeong Jang	Meg Fung	Yvonne Li
Brian Wong	Janet Cheung	Mira Chan	
Carmen Che	Jasper Hau	Neal Sarwal	
Carmen Lai	Jessmin Tay	Nicole Lau	
Chani Kim	Jolie Chui	Nikita Fong	
Chia Chu	John Ko	Olivier Hui	
Claire Yu	Jonathan Cheng	Philip Yue	
Cynthia Lai	Joseph Lam	Phoebe Wong	
Daisy Chong	Joyce Lee	Pia Warburton	
Davina Soo	Ka Yee Sharon Fung	Renee Cheung	
Edith Chiu	Koey Shek	Richard Payne	
Eric Der Alexanian	Lai Ting Chang	Sanday Chongo Kabange	
Esther Lau	Latisha Au	Sharon Lai	
Eva Kwok	Laurie Poon	Stephanie Leung	
Evelyn Mak	Lawrence Tsang	Sunny Li	
Gina Lee	Lilia Ranas	Sylvia Wong	

OUR YOUTH VOLUNTEER LEADERS

In addition to the 65 dedicated Volunteer Leaders who supported our work in 2022, HandsOn also worked with a Student Advisory Council of 29 young leaders representing a cross-section of Hong Kong schools. As part of our YOUTH EMPOWERED program, they developed six new service programs that ran through the 2021-22 school year—each one addressing issues important to youth and ideal for student volunteers.

These programs, led by the Youth Volunteer Leaders who created them, supported vulnerable groups such as isolated elderly and low-income families, and provided hundreds of meaningful volunteer opportunities. You can read more about their work on page 10.



Our work was supported by 29 dedicated Youth Volunteer Leaders in 2022:

Anita Qian

Arneet Kaur Arora

Aviva Wang

Bryan Wong Ho Long

Chester Leung

Chloe Yoo

Ellie Yoon Suh Kim

Ethan Chu

Faith Hui Sum Yu

Jade Chen

Jing Li

Kaitlyn Fong

Katelyn Au Yeung

Keira Choy

Kwan Zen

Labiba Samrin Monami

Lorraine Ng

Lucas Jung

Luca Picazo

Maki Flauta, Maria Katrina Llenos

Natalie Leung Nga Ching

Padmini Thirumalai Ananthanpillai

Ricca Yip Wing Yee

Ryan MAO Yuri

Sahana Ganesh Iyer

Sohana Mulchand

Tanya Wan

Yoyo Pang

Zahabiyah Boty

“

Our weekly learning support group is run by a fantastic group of volunteers. HandsOn helps us to recruit passionate volunteers who are interested in serving children with hearing impairments—and who want to give back to the community. Volunteers get involved in homework and study support, languages, English tutoring, and more. Along the way, our services have got so much stronger with their support.



Terry Poon

Social Worker

The Hong Kong Society for the Deaf

OUR NON-PROFIT PARTNERS



OUR WORK WITH NON-PROFIT PARTNERS

Over half of Hong Kong's frontline charities have faced reduced funding in recent years—operating with less staff and fewer resources. Yet, every day they continue to serve as a life-line for the city's most vulnerable groups.

In 2022 HandsOn provided vital support to more than 100 local charities, serving as an extension of their teams and enabling them to outsource a portion—or even all—of their volunteer management.

We did this by:

- ✓ Providing program consultancy.
- ✓ Promoting service opportunities, mobilising and managing volunteers.
- ✓ Guiding partners in adapting their programs to evolving needs.
- ✓ Securing joint program funding.



STRENGTHENING OUR SERVICE TO NON-PROFIT PARTNERS

We work in close collaboration with our charity partners every day, to continually respond to the needs of the community and determine how and where volunteer support can be directed.

HandsOn volunteers took up a variety of roles, with 2022 being a year we deepened our impact and involved our community in more meaningful ways. Some of our volunteers filled more challenging roles, addressing issues requiring specialised skills and expertise. Others lent their time and talent to longer-term projects making a lasting impact on the community.

32,592 PEOPLE SUPPORTED

2,930 SERVICE PROGRAMS

101 NON-PROFIT PARTNERS

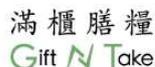
— ” —

The "fifth wave" of the COVID-19 pandemic meant that supplies were in short supply. Hands On reached out to us straight away. They quickly helped us to recruit a group of good people. Volunteers helped us to collect and deliver supplies to the local community - masks, alcohol hand sanitizer, food items, and more - allowing us to help isolated older people and low-income families in our community.

— ” —
Winky Lam

Social Worker, Harmony Garden Lutheran Centre for the Elderly

OUR NON-PROFIT PARTNERS in 2022



JUSTICE CENTRE HONG KONG

KIDS4KIDS®
童協基金會



LINK Centre
Support Service Centre for Ethnic Minorities

樂群社會服務處
Lok Kwan Social Service

LOVE

LoveXpress
FOUNDATION

MCCC

思橡
MIGHTY OAKS

mindhk
香港心聆

香港聖公會
安老院舍
外展
專營服務
MOSIE



OCAD & Anxiety Support HK

ONE SKY
for all children

融幼社
PathFinders

社
PSC

PLASTIC FREE SEAS
無塑海洋



博愛醫院
Pok Oi Hospital



REDRESS

難民refugee
聯會union

R-U-N
RUNNING CLUB

生命五補
S. O. A. R.

SAHK
香港耀能協會
We advance in rehabilitation 卓越無雙

Sensational
Foundation

SOAP
CYCLING 再幸福

1923 F.C. SCHOOL
威遠書院
同學與老師 勵志向前
進步

太古小學
TAIKOO PRIMARY SCHOOL

Teach For
Hong Kong

青躍
Teen's Key

THE HUB
香港樂善行
Happy Space for Young Minds

香港心理衛生會
The Mental Health Association of Hong Kong

The Nature
Conservancy

鄰舍輔導會
THE NEIGHBOURHOOD ADVICE-ACTION COUNCIL

城市睦福團契
The Urban Pastors/Evangelists Fellowship Ltd

T4U Tutors4Ukraine

基督教聯合那打素社康服務
UNITED CHRISTIAN NETHERSOLE COMMUNITY HEALTH SERVICE

楊震
YMMSS

聚沙成塔

Y-LOT
FOUNDATION

YWAM Tuen Mun
HONG KONG

*When working with multiple centres across districts, we have included the parent organisation logo to represent the entire group.

LIST OF OUR NON-PROFIT PARTNERS in 2022

- Alliance of Ex-mentally Ill of Hong Kong
- Ark Eden
- Arts for Good Foundation
- Books & Beyond Reading Club
- Breadline x Foodlink Foundation
- Bring Me A Book Hong Kong
- Bring Me Home Limited
- CantoGather Education Limited
- Christian Family Service Centre
- Children's Medical Foundation
- Christian Action Centre for Refugees
- Clean Up Hong Kong Trails
- CNEC Grace Light Neighborhood Elderly Centre
- Crossroads Foundation
- DADs Network
- Dear Hong Kong
- Dialogue in the Dark (HK) Foundation
- ELCHK Communion Lutheran Elderly Health Centre
- Evangelize China Fellowship Holy Word School
- Fair Trade Hong Kong Foundation
- Feeding Hong Kong
- Focus
- Food Angel by Bo Charity Foundation
- Food Grace
- Free Methodist Church Wong Tai Sin IVY Club (Chuk Yuen)
- Gay Games 2022, Hong Kong
- GiftnTake
- Gingko House
- Free Methodist Church Wong Tai Sin IVY Club (Chuk Yuen)
- Green Hour Foundation
- Greeners South
- Habitat for Humanity Hong Kong
- Harmony Garden Lutheran Centre for the Elderly
- Healing Musical Club
- HELP for Domestic Workers
- HeroesToo
- HKLSS Martha Boss Lutheran Community Centre
- Hong Kong Christian Service Un Chau Neighbourhood Elderly Centre
- Hong Kong Christian Service: Centre for Harmony and Enhancement of Ethnic Minority Residents
- Hong Kong Dignity Institute
- Hong Kong Playground Association
- Hong Kong Red Cross John F. Kennedy Centre
- HK Shark Foundation
- Hong Kong Society for the Deaf
- Hong Kong Women Foundation Ho Kwok Pui Chun Neighbourhood Elderly Centre
- HOPE Support Service Center for Ethnic Minorities
- ImpactHK
- iMus Academy
- Inspiring Girls
- InspiringHK Sports Foundation

- Justice Centre Hong Kong
- Kids4Kids
- Li Sing Tai Hang School
- Link Centre - Hong Kong Community Network
- Lok Kwan Social Service
- LOVE 21 Foundation
- LoveXpress Foundation Limited
- Maison De Charlotte Pour Des Chats Et Des Chiens Sarl
- Mighty Oaks Foundation
- Mind HK
- Multi-disciplinary Outreaching Support Teams for the Elderly (M.O.S.T.E)
- OCD & Anxiety Hong Kong
- OneSky Foundation
- PathFinders
- People Service Centre
- Plastic Free Seas
- Po Leung Kuk Anita L. L. Chan (Centenary) School
- Points of Light
- Pok Oi Hospital Mr. Kwok Hing Kwan Neighbourhood Elderly Centre
- Project Future Association Limited
- Redress
- Refugee Union
- Run Hong Kong
- S.O.A.R. Education Foundation
- SAHK
- Sensational Foundation Limited
- Soap Cycling
- T.K.D.S. Fong Shu Chuen School
- Taikoo Primary School
- Teach For Hong Kong
- Teen's Key Service Hub
- The Hub Hong Kong Children and Youth Centre
- The Mental Health Association of Hong Kong
- The Mental Health Association of Hong Kong Jockey Club Amity Place (Kwun Tong North)
- The Mental Health Association of Hong Kong Jockey Club Amity Place (Kwun Tong Central)
- The Nature Conservancy
- The Neighbourhood Advice-Action Council Sham Shui Po District Elderly Community Centre
- The Urban Peacemaker Evangelistic Fellowship
- Tutors 4 Ukraine
- United Christian Nethersole Community Health Service, Good Neighbour Network (Tai Po)
- United Christian Nethersole Community Health Service, Good Neighbour Network (Sau Mau Ping)
- United Christian Nethersole Community Health Service, Good Neighbour Network (Tin Shui Wai)
- V Cycle Company Limited
- Yang Memorial Methodist Social Service, Choi Hung Community Centre for Senior Citizens
- Y-LOT Foundation
- Yau On Lutheran Centre for the Elderly
- Youth With A Mission

“

Running a charity is hard. It's a real grind, and you need all the help you can get. HandsOn Hong Kong has been an amazing partner of ours. Every single day we get help from this incredible organisation. Their caring staff help us out not just in relieving us of volunteer management and recruiting volunteer—but also in mobilising compassionate people who are prioritising care for the less fortunate in the city.



Jeff Rotmeyer

Founder and CEO,
ImpactHK and Love21 Foundation

OUR CORPORATE PARTNERS



CORPORATE ENGAGEMENT in 2022

Many of our corporate partners choose to engage employees in social impact programs that demonstrate their values, align with their Corporate Social Responsibility (CSR) goals or Environmental, Social, and Governance (ESG) practices, and contribute to a sustainable future. By partnering with HandsOn, companies can create volunteering programs that engage employees and help them find meaning beyond their work—whilst supporting the needs of Hong Kong’s non-profits.

The HandsOn team ran 128 corporate service programs in 2022, developing service activities that meet the needs of our 100+ non-profit partners focusing on efforts such as alleviating poverty, educating children, assisting the elderly, empowering people with disabilities, helping low income families and people experiencing homelessness, supporting animal welfare, environmental conservation and more.

- ✓ **3,109 volunteers providing hands-on assistance to frontline charities.**
- ✓ **7,224 hours toward care and support across the city.**
- ✓ **128 service programs – customised to the needs of the community.**

CORPORATE SERVICE MOMENTS

BUILDING A DREAM AS PART OF L'ORÉAL CITIZEN DAY

Having a positive impact and supporting disadvantaged communities is a source of pride for L'Oréal employees across the world. Here in Hong Kong, over a hundred volunteers came together for the company's annual Citizen Day, a program of activities dedicated to uplifting local communities.



FOSTERING CONNECTION THROUGH VIRTUAL VOLUNTEERING

Many of our corporate partners continued to embrace “virtual” volunteering as they adjusted to the changing landscapes in pursuit of the causes they care about. Our long-term partner S&P Global marked the Mid-Autumn Festival by celebrating inclusiveness and all that the special day brings. In a heartwarming display of community spirit, volunteers connected online with ethnic minority families and hand-crafted 50 Chinese lanterns from recycled materials.



Many teams continued to rely on online communication and collaboration throughout 2022, as they worked remotely or in a hybrid manner.

The program gave children a chance to improve their language skills and grow their confidence in a fun, relaxed, and creative environment—and made a positive impact on the volunteers too, who were left with a feelings of joy, purpose and connectedness.



A delighted recipient of handmade gifts from volunteers.

— ” —

For the past three years, S&P Global has partnered with HandsOn Hong Kong as part of our commitment to help build inclusive, sustainable communities. Together, we have been able to contribute over 300 hours of volunteer services to have an impact on local farmland rehabilitation and coastal restoration efforts, as well as extending support and care for Hong Kong’s most vulnerable groups. Working together with shared goals and being able to lean on HandsOn’s expertise was key in empowering our colleagues to put ideas into action and create meaningful change.

— “ —

Stephanie Wong
Associate Director, Client Services
S&P Global

CLEARING THE PATH TO A MORE SUSTAINABLE FUTURE

Programs contributing to a more sustainable city grew in 2022 as companies chose volunteering to compliment their ESG goals. From beach clean-ups and eco-farming to reducing plastic waste, programs protecting and preserving the planet grew by 50%.

Thirty Allianz Partners volunteers came together to clear a less-maintained beach, removing trash, micro-plastics and other debris from our precious shoreline. The program empowered volunteers to re-think their daily choices —and create lasting change by reducing waste and taking a more sustainable approach to living.



OUR CORPORATE PARTNERS IN 2022



MAYER | BROWN
好士打

NEUBERGER | BERMAN

OHG

ONE
OCEAN NETWORK EXPRESS


Pernod Ricard



PHILIP MORRIS
INTERNATIONAL

PVH

RPC

S&P Global

Schroders
施羅德投資

SIEMENS


STATE STREET

 TELSTRA
FOUNDATION

 THE BEES

UBP


VACHERON CONSTANTIN
GENÈVE

WELLS
FARGO


ZURICH

OUR TEAM AND ACKNOWLEDGMENTS



OUR TEAM

Alvis Wong

Program Manager

Bianca Lee

Senior Program Officer

Bixian Lin

Senior Program Manager

Bonnie Ho

Office Manager

Brian Lee

Senior Digital Executive

Catherine Tong Dannaoui

Deputy Executive Director
(Executive Director from August)

Fiona Barker (from June)

Communications Director

Lisa Lam

Head of Corporate Programs
& Development

Matthew Chiang (from June)

Assistant Program Manager

Monique Yau (until March)

Assistant Manager, Events & Program

Sophy Lai (until August)

Program Director

Sue Toomey (until August)

Executive Director

Vicky Ting (from August)

Program Administrator (Part time)

Wing Yi Lee

Senior Program Officer

Yung Wai Ling

Accountant (Part time)



OUR BOARD OF DIRECTORS

Shaun Bernier

Founder & Board of Directors Chair

Ann Chu

Board of Directors Vice Chair

Allan Song

Amy Fung

Clinton Yang (until May)

Dan Guo (from November)

Nancy Hong

Rebecca Hong

Vincent Ng (from November)



SPECIAL THANKS

We would like to express our gratitude to the following individuals, foundations and organisations who have generously supported HandsOn Hong Kong through donations, grants and the provision of pro bono services in 2022.

Affordable Art Fair HK

Allan Zeman

Allan Song

Alliance Bernstein

Alison Tsoi

Amy Fung

Amy Lo

Amy Ng

Andrew Yao

Ann Chu

Arina Campbell-Pitt

Bank of America

Bloomberg L.P.

Bonnie Chan

Bryan Lu Hing Yiu

Carlson Tong

Chatjaval Sheilah

Cheung Cheuk Wai

Chow Mee Keow

Chow Yien Wai

Chris Krishnan

Christine KW Kan

Christine Choy

Christopher Wohler

Clinton Yang

Corrinne Teo

CTgoodjobs

Dan Guo

Davina Au

David Cheng

Diana Cesar

Dickson Lee

DFS Group

Edelman

Edrington HK Limited

Elizabeth Wong

Equal Opportunity Foundation

Faith Hui

Fidelity International

Frank Hung

Fred Lam

Frederick Ma Si Hang

Gerald Siu

Gillian Meller

Goldman Sachs Group

Harrow International School, HK

Harry & Indra Banga

Heather Corringham

Hogan Lovells
Hong Kong Health Food Association
Ip Big Yen Rebecca
Jack H.W. NG CPA Limited
James Man
James Schulz
Jayla Kan
Jennifer Lau
Julian Bongrain
Julian Lee Pui Hang
Johnson & Johnson (Hong Kong) Limited
Kang Tzu Ping
Kao Ching Chi S
Katherine Tsang King Suen
Katrina Lau
Kendy Suen
Koh Yue Yiu
Kwok Kwai King
Lau Ming Fai
Lau Wing Chi
Lee Wai Yee Yvonne
Leo Zhang
Leung Chun Ho
Leung Chi Kit
Dr. Leung Tim Tsz Chiu

Li Shuk Yin Edwina
Lincoln Lin
Mayur Nallamala
Minako Hachiya
Minal Mahtani
Miron Lila
Nancy Hong
Neil Frank Shastry
Ng Bik Kay
Nicholas Bloom
Nitin Nihalani
Pacific Basin Shipping (HK) Ltd.
Pansy Ho
Paul Lau
Paul Malam
Paul Tse
Paul Young
Pernod Ricard Hong Kong
PwC Foundation
Raaj J Shah
Rafael Manalac
Rahul Prakash
Rebecca Hong
ReThink HK
Richards Basmajian

Dr. Ronald Lu
Rosamond Annis Brown
Ruby Lee
Ruth Palmer
R Wong Leung Ching
Sandpiper
Seraphia (HK) Co. Ltd.
Sharon Fung
Shaun Ting
Shaun Bernier
South China Morning Post
Schroders Investment Management
(Hong Kong) Limited
Stella Wong
Stephanie Wong
St. James Settlement
Sue Toomey
Susanna Ng

TA Associates Asia Pacific Ltd.
Tam Siu Ping
Tanya Leung Yan Jun
The Hong Kong Council of Social Service
The Hong Kong Club Foundation
The Hong Kong Jockey Club Charities Trust
The Starbucks Foundation
The Neuberger Berman Foundation
Telent Enterprise Ltd.
Terence Chow
Terence Keyes
Teresa Cheung Yuk Lin
Timothy Keith Pogson
Tricor Hong Kong
Vincent Ng Wing Chung
Wendy Song
Wong Hong Shan
ZeShan Foundation

HandsOn Hong Kong is delighted to be affiliated with these partner organisations and networks.



PROUD AFFILIATE
**POINTS
OF LIGHT**
GLOBAL NETWORK



OUR FINANCIALS



OUR 2022 FINANCIALS

HandsOn Hong Kong is an entirely self-funded organisation. We provide our year-round calendar of activities as a free public service. Our work is made possible through the fees that we charge for our corporate engagement, fundraising events and the grants and donations we receive from individuals, corporates and foundations.

This income and expenditure account (HK\$) is for the period of 1st January to 31st December 2022*. This summary is based on audited financial statements, which are available upon request.

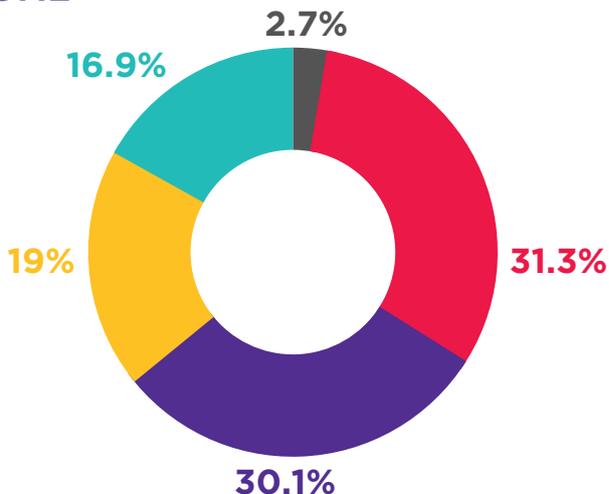
<u>Income</u>	HK\$		HK\$
Donations	2,998,720	Programme expenditure	
Grants	1,821,426	Insurance	131,843
Funds raised	1,621,858	MPF contribution	130,334
Corporate sponsorship	2,889,430	Other programme costs	3,232,833
Sundry income [^]	256,000	Rent	340,740
Interest income	5,511	Salaries and wages	3,229,057
Exchange gain	67	Shipping and delivery	1,375
Total income	9,593,012	Stationery and printing	1,779
		Traveling	10,729
Expenditure		Utilities	34,094
Administrative expenditure		Total programme expenditure	7,112,784
Audit fee	10,000	Fundraising expenditure	
Bank charges	7,387	Insurance	12,409
Dues and subscriptions	17,604	Marketing	106,744
Entertainment	18,534	MPF contribution	19,049
Insurance	10,858	Other fundraising costs	202,986
Legal and professional fees	1,306	Rent	32,070
MPF contribution	19,271	Salaries and wages	759,256
Office expenses	39,128	Shipping and delivery	129
Other general office expenses	94,385	Stationery and printing	167
Rent	28,060	Traveling	1,010
Salaries and wages	567,917	Utilities	3,209
Shipping and delivery	113	Total fundraising expenditure	1,137,029
Staff training	89,095	Total expenditure	9,157,308
Stationery and printing	147		
Traveling	883		
Utilities	2,807		
Total administration expenditure	907,495		

*Salary, rent, utilities and travel are apportioned in this financial statement.

[^]HKSAR Government "2022 Employment Support Scheme"

FINANCIAL OVERVIEW 2022

INCOME*

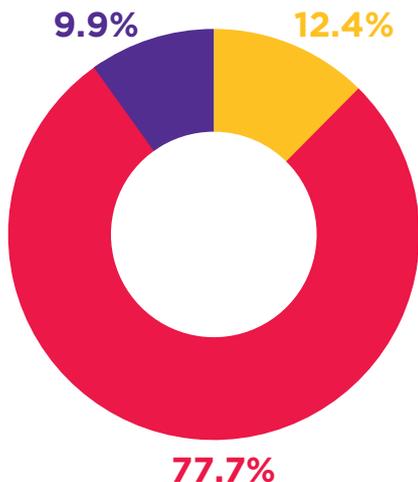


Total income from:

- Donations: HK\$2,998,720
- Corporate sponsorship: HK\$2,889,430
- Grants: HK\$1,821,426
- Fund raised: HK\$1,621,858
- Sundry income[^]: HK\$256,000

TOTAL INCOME: HK\$9,587,434

EXPENDITURE



Total expenditure on:

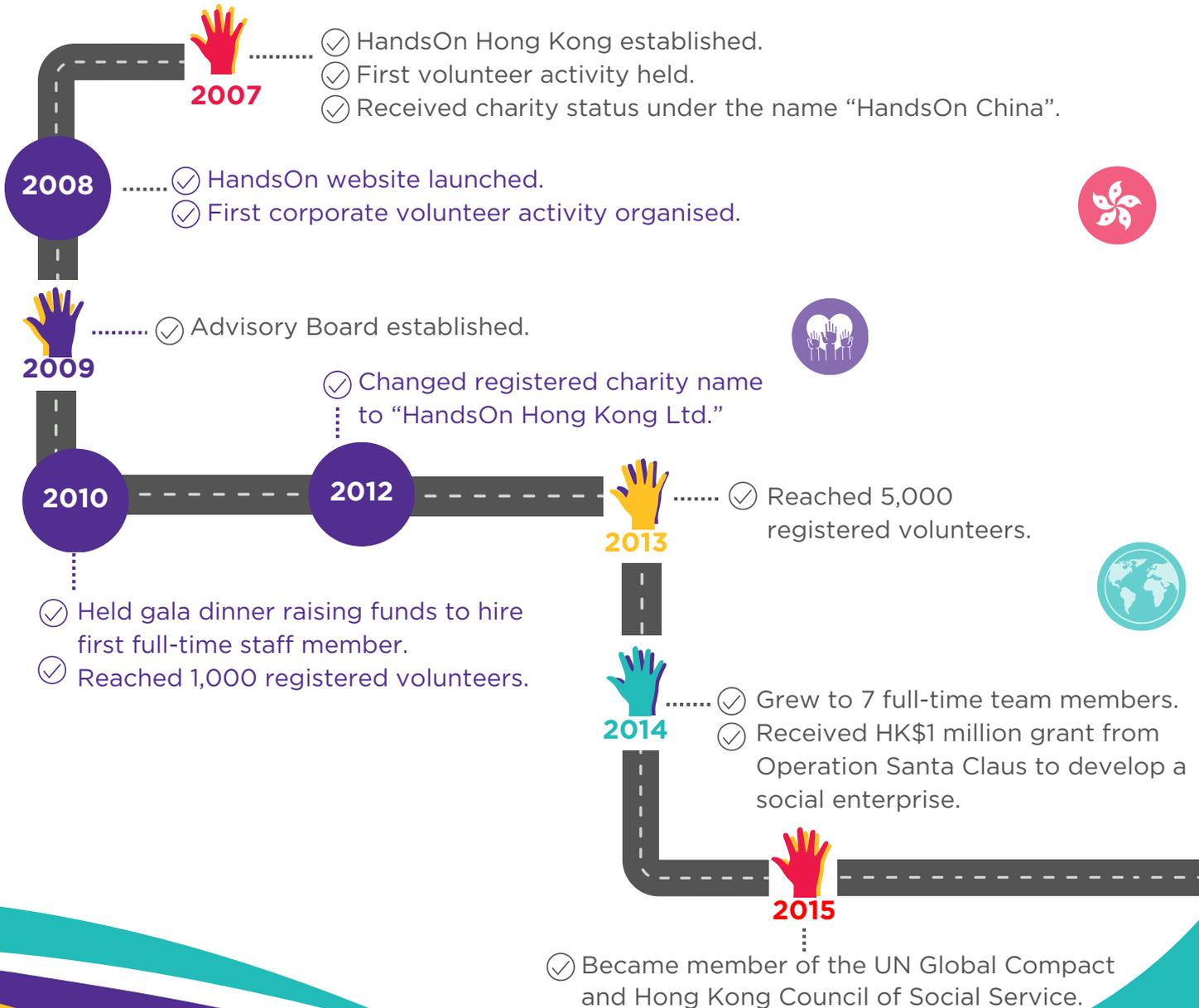
- Programs: HK\$7,112,784
- Fundraising: HK\$1,137,029
- Administration: HK\$907,495

TOTAL EXPENDITURE: HK\$9,157,308

*For the purpose of this pie chart, "Interest Income" of HK\$5,511 and "Exchange Gain" of HK\$67 have not been included.

[^]HKSAR Government "2022 Employment Support Scheme"

OUR JOURNEY EMPOWERING EVERYONE TO VOLUNTEER

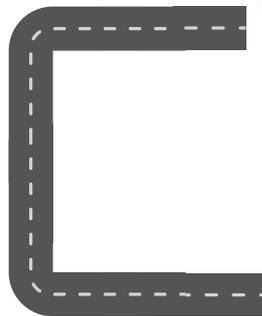




- ✓ Reached 20,000 registered volunteers.
- ✓ Over 80,000 people supported.

- ✓ Reached 25,000 registered volunteers.
- ✓ Over 35,000 community service programs run.

- ✓ Reached 15,000 registered volunteers.



2022

- ✓ Celebrated our 15-year anniversary.
- ✓ Grew to 10 full-time team members.
- ✓ Launched signature program: RETHINK PLASTIC.



2021

- ✓ Reached 30,000 registered volunteers
- ✓ Launched 3 signature programs:
 - CARE DELIVERED
 - GENERATION CONNECT
 - YOUTH EMPOWERED



2020

- ✓ Over 2,000 COVID-19 relief programs run
- ✓ More than 55,000 people supported.

2019

2018

2016



2017

- ✓ Over 45,000 people supported.
- ✓ Launched Serve-a-thon, Hong Kong's first-ever community service week.



Partners



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