



FOODCYCLE CORONAVIRUS RESPONSE

FOOD COLLECTION GUIDANCE

BEFORE VOLUNTEERING ASK YOURSELF

Do any of the following apply to you or someone in your household?

- **have a high temperature** – this means you feel hot to touch on your chest or back (you do not need to measure your temperature)
- **have a new, continuous cough** – this means coughing a lot for more than an hour, or 3 or more coughing episodes in 24 hours (if you usually have a cough, it may be worse than usual)
- **have loss or change to my sense of smell or taste** – this means you've noticed you cannot smell or taste anything, or things smell or taste different to normal

Most people with coronavirus have at least one of these symptoms.

PLEASE DO NOT VOLUNTEER IF YOU ANSWER YES.

REMEMBER DURING ALL VOLUNTEERING WITH FOODCYCLE TO

- **wash your hands more often** - with soap and water for at least 20 seconds, or use a hand sanitiser when you: get home or start volunteering; blow your nose, sneeze or cough; eat or handle food
- **avoid touching your eyes, nose, and mouth** with unwashed hands
- **avoid close contact** with people who have symptoms
- **cover your cough or sneeze with a tissue**, then throw the tissue in a bin and wash your hands
- **clean and disinfect** frequently touched objects and e.g. steering wheels and food crates
- **wash your hands fully** before and after each interaction, or use a hand sanitiser if this is not possible
- **if possible, wear face coverings in enclosed public spaces** where social distancing is not possible or where you are more likely to meet people you do not normally meet. For example, on public transport or in some shops. Face coverings can help us protect each other and reduce the spread of the disease if you are suffering from coronavirus, but not showing symptoms.

If you need more hand sanitiser or anti-bac wipes please get in touch with your
Regional Manager

Collection of Food from Stores

1. Sanitise your hands before entering any store and exiting any store. Collect bagged food from venue. Wiping down any crate handles with anti-bac wipes. Ensure to keep your distance from venue staff, and members of the public during collection
2. Check food over to ensure all in a good state, ensure no meat or chilled items are included, no items past their use-by date and that all packaging is in sealed.
3. Sanitise hands again when entering your vehicle.

Food Delivery Drop at Project

When dropping off the food, proceed with the following:

1. Sanitise hands before entering the building
2. Ensure you keeping social distancing advice and that you are wearing a face covering at all times within the building.
3. Place surplus food on a table, ensuring that no food is left on the ground.
4. Once back in your car sanitise your hands again.

What's provided to me for food collection?

- ✓ Hand sanitiser
- ✓ Antibacterial wipes
- ✓ Support from Regional Managers

Safeguarding statement

Safeguarding is Everyone's business – FoodCycle is committed to safeguarding and promoting the welfare / wellbeing of children, young people and adults at risk. It expects all staff and volunteers to share this commitment.

