

ANNUAL REPORT
2017-2018



Hands On
SUBURBAN CHICAGO



Connecting People
with Purpose





Connecting People with Purpose.

December 2018

Dear Friend of HandsOn Suburban Chicago,

When we write the Annual Report we are always proud to share our accomplishments in numeric terms. We provide an “at a glance” summary with statistics designed to give our readers an idea of the breadth of our programming and the impact we have in the communities we serve. Each year our numbers grow more impressive as HandsOn Suburban Chicago extends its reach to serve greater portions of our 44 communities.

Last year we made over 4,000 connections and these volunteers provided an estimated 207,000 hours of service valued at \$5.4 million. Yet as big and impressive as these numbers are, what matters most to our organization may be the smallest -- the number one. Just one volunteer can make a world of difference: mentoring an at-risk student to improve their academic skills and gain confidence; helping a senior feel less isolated by visiting them with a hot meal; teaching a recent immigrant how to read in English.

At HandsOn Suburban Chicago we engage thousands of people to become volunteers each year. We know that volunteering benefits those being served, and also the volunteers themselves. Every day we are fortunate to hear from our volunteers how good they feel about helping others. Retirees tell us that they have a renewed sense of purpose and structure to their lives and enjoy connecting with others. Younger people report that volunteering expands their worldview and teaches them important life lessons about the value of serving others.

Program fees provide less than 5% of our operating revenue; the bulk comes mostly from government sources that have significantly declined over the years. Individual donations are needed now more than ever to keep our programs thriving and able to meet the growing needs in our communities. One person taking one step to give can change lives. **Supporting HandsOn Suburban Chicago with a donation is the best way to ensure that we continue the valuable work of connecting people with purpose, and lifting up those in need.** Your generosity changes lives, and we thank you for your support.

Sincerely,



Jordan Friedman
Executive Director



Tom Gaynor
Board President

Our mission is to positively impact communities by connecting people to enriching volunteer experiences.





Volunteer Connections

Connecting volunteers with enriching opportunities to support nonprofits and schools in need

HandsOn Suburban Chicago
connected **4,339** volunteers to
nonprofits and schools in need

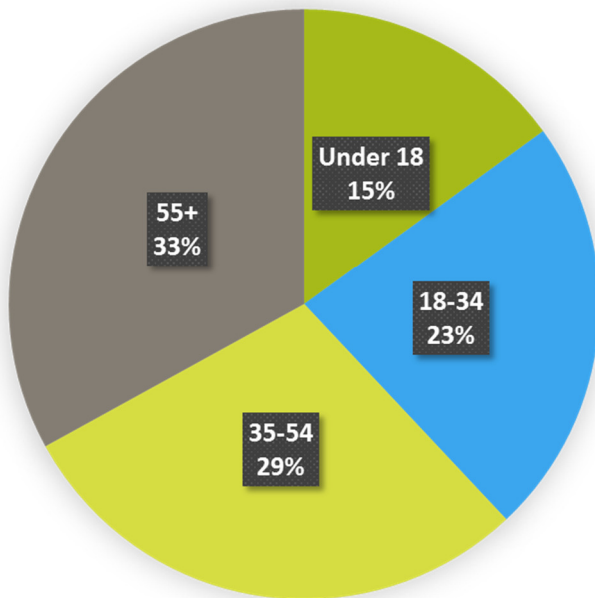


89 organizations posted

821 opportunities on our website
to recruit volunteers



Volunteer Age Ranges



"We love partnering with HOSC to find volunteers. ETS is always in need of volunteers and the HOSC website and email promotions helps us to get the word out about our opportunities. We are grateful of HOSC's support of our organization."

Dallas Ann Tomlin, Exec. Director
Escorted Transportation
Service-NW

"HOSC has been instrumental in supporting us in our lifesaving mission. They have connected some of the most dedicated and inspiring volunteers to our organization. We treasure our long standing relationship."

Eva M. Donoghue
Manager, Volunteer Services
Vitalant (LifeSource)

50 community members
attended **3** VOL 101 classes to
learn about how to volunteer



120 volunteers attending
orientation sessions to learn the best
practices of being a mentor, tutor or
pen pal to elementary or middle
school students



"An essential part of volunteering is learning how to volunteer." "...do the type of volunteering you enjoy. There are so many needs that there is bound to be something this is a good fit."

Karen Zmrhal, HOSC Volunteer
& VOL 101 Trainer

\$5.4 million

= estimated value of the time
donated by volunteers connected to
area nonprofits and schools in need





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School Programs

HOSC mobilizes volunteers to deliver academic and social support to underserved and at-risk youth. Nearly half the students we serve are limited English proficient, and 84% are classified as low income.



From elementary through high school, our school programs prepare children in need to succeed at every grade level.

1,077 STUDENTS SERVED

SERVING STUDENTS

194 at-risk middle school students tutored

60 low-income elementary school students tutored and mentored



193 volunteer tutors and mentors donated **2,140** hours tutoring

70% of students in grades 6-8 received satisfactory grades

79% of students in grades 6-8 met IL's Social and Emotional Learning Standards

97% of students in grades 6-8 achieved satisfactory school attendance

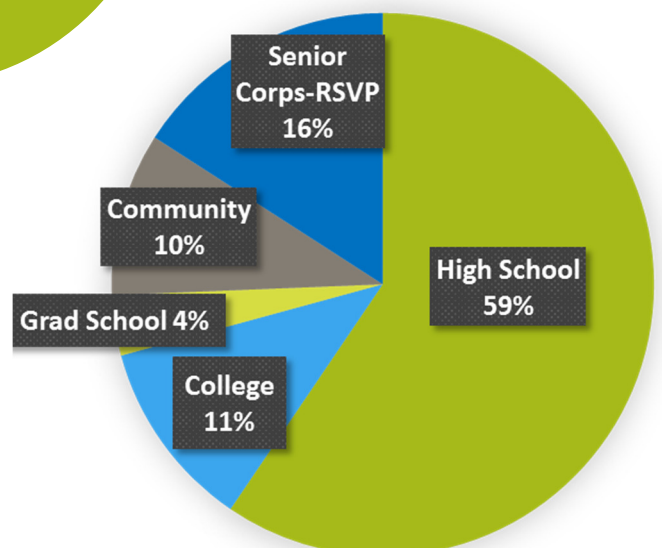
623 underserved middle school students completed community-based service activities



200 high school students participated in a day of volunteering to become eligible for the Harper Promise Scholarship, which offers free tuition



Tutors/Mentors Groups



CHiL

Afterschool homework assistance and social and emotional learning activities for at-risk middle school students at Community Consolidated School District 21's Cooper, Holmes, and London Middle Schools

"As a fellow student, the students at Holmes were more comfortable talking to me and had an easier time expressing their problems. I continue to volunteer at this program and look forward to it every Thursday. This experience has helped me to see through the eyes of students with different backgrounds than me. I have also gained a passion to teach from this experience." – CHiL tutor

"Huge improvement in grades, confidence and participation in class for Brian, he received an A- in math for T2 (second trimester) and was so proud of himself! Thank you for all you do and all your efforts with this program!" – Teacher of CHiL student



Lunch Buddies

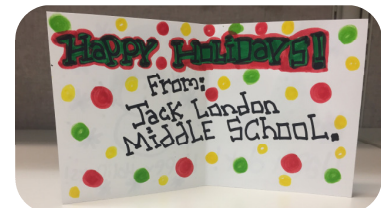
In-school tutoring and mentoring for low-income elementary school students in Des Plaines, Mount Prospect, and Palatine

- HOSC enrolls and trains students from Vanguard School (District 214)—an alternative learning environment for adolescents—to instill a love of reading in children at Plainfield Elementary in Des Plaines. By assuming leadership roles, these young tutors—who come from similar backgrounds—have bolstered their own school attendance as well as their social-emotional development and job-seeking skills.
- After one semester, nearly 30% more of the students at Plainfield Elementary in Des Plaines reported reading even when their teacher had not assigned it.
- All the participating teachers at Jane Addams Elementary in Palatine and Euclid Elementary in Mount Prospect reported observing improvements in classroom participation.



Service Learning

HOSC engages middle schools and high schools in a variety of service learning opportunities that include lesson plans, hands-on projects, and days of service in the community





Connecting individuals 55+ with
volunteer opportunities in nonprofits in
Northern Cook and Northern DuPage
Counties of Illinois

Proudly sponsored by  **HandsOn**
SUBURBAN CHICAGO

Over **700** active
Senior Corps-RSVP members served
74,000 hours
representing
\$1.9 million
in value to area nonprofits

**Our Senior Corps-RSVP members are serving in impactful
programs benefitting underserved communities:**

AGING IN PLACE

25 members delivered meals to
331 homebound adults,
helping them to live independently



56 members transported
428 older adults to medical
appointments



46 members helped **1,228**
low-income adults complete their
income tax returns at no cost. Savings
of **\$30,000** in tax preparatory fees.



EDUCATION

151 members assisted
410 adult learners improve their
English language skills



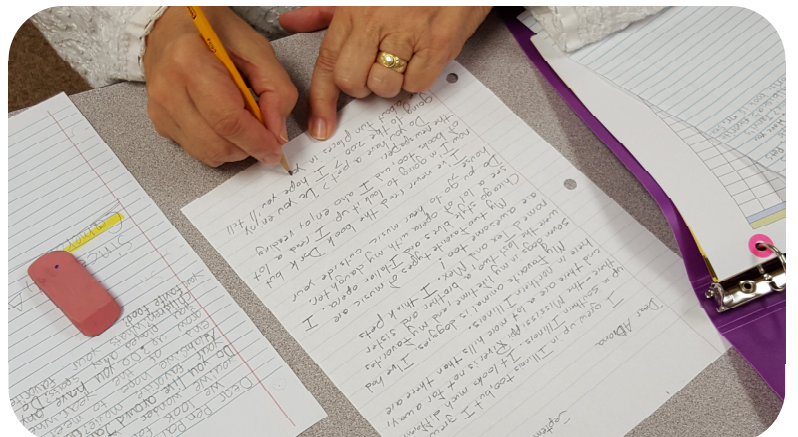
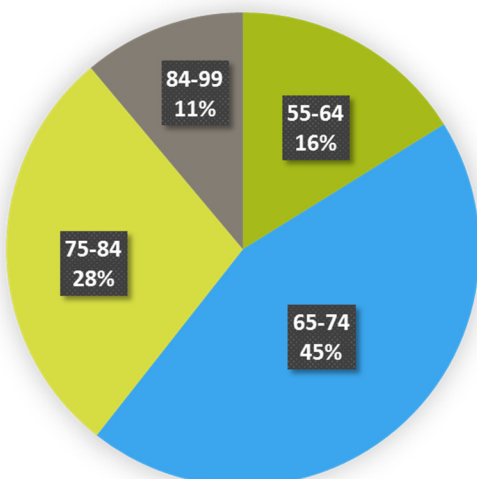
56 members donated **2,107**
hours tutoring **681** elementary
& middle school students



23 members were Pen Pals with
71 elementary students. **400**
letters were exchanged.



Senior Corps-RSVP Member Age Range



Intergenerational Pen Pal Program

Pen Pals is an intergenerational program engaging Senior Corps-RSVP members who volunteer to handwrite letters to at-risk Bilingual and ESL elementary students attending Jane Addams Elementary school in Palatine, and Tarkington Elementary school in Wheeling. This program has demonstrated increased comprehension, improved writing skills, and academic engagement in the participating students and has resulted in improved socialization and mental agility in the senior volunteers.

"I tell my student Pen Pals that I am a senior citizen and that I enjoy exchanging letters with someone who is much younger than I am. I think it's a great way to stay young and current. It's important to me to try and constantly positively impact someone in some way and with this program, it's a bonus that I receive so much in return." -Senior Corps-RSVP Pen Pal Diane S.

"Thank you for all you do at Jane Addams. Our children benefit each day and are blossoming as writers. Thanks for also extending the gift of mentorship into our student's educational experience."
- Principal at Jane Addams Elementary School



Volunteer Recognition

Senior Corps-RSVP makes volunteer recognition a year-round Best Practice. We continually honor our 700 active Senior Corps-RSVP members who volunteer in our serviced communities.

- **Yearly:** Senior Corps-RSVP members receive a birthday post card to acknowledge their special day.
- **September 2017:** Community Paint-a-thon teams received a frame certificate of appreciation.
- **November 2017:** Veteran members received a special Senior Corps-RSVP Veteran pin to honor them for their service to our nation and continued service to our community.
- **April 2018:** celebrating National Volunteer Week, our volunteers that directly serve our sponsor and Senior Corps-RSVP program received beautifully written individual thank you notes acknowledging the special contributions their unique skills bring to the success of our organization.
- **May 16, 2018:** our largest volunteer recognition event hosted 150 Senior Corps-RSVP members to recognize the various ways our members serve as vital contributors to helping our community partners thrive.



"Thank you for inviting me to the breakfast at the Metropolis Ballroom in Arlington Heights. Not only was the food delicious and nicely served, but I always meet someone new to me who also does interesting volunteer work. I was very flattered to be invited and I very much enjoyed the event."
-Senior Corps RSVP Member



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Community Paint-a-Thon

Community partnership providing exterior home painting and light repair services to low-income seniors, individuals with disabilities, and veterans

20 homes were painted by

17 teams comprised of

290 volunteers of which

110 were youth

2,223 estimated total hours
for all volunteers participating in
this year's event

Held annually in September



30 Years

Over the past 30 years:

834 homes have been painted
by

17,027 volunteers

\$3,917 Average value to
homeowner



\$20,402 Cost of donated
paint and supplies



*"...to have strangers volunteer
their time and spend the day painting
was beyond words. It was a very
humbling and touching experience."*

Homeowners, Ted, Tere & Pattie S.

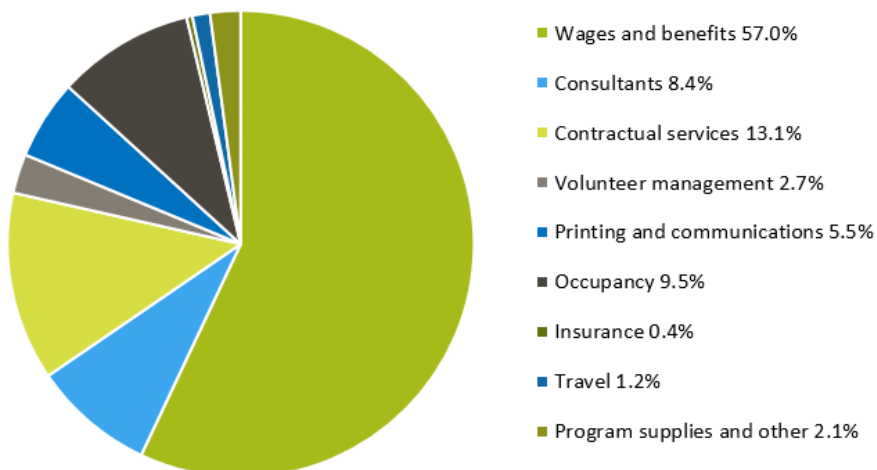


Financial Position

Income	Total	Percentage
Federal Government	\$ 180,118	39.7%
United Way	\$ 75,000	16.5%
In-kind Donations	\$ 71,520	15.8%
State	\$ 62,644	13.8%
Program Fees	\$ 22,347	4.9%
Individual/Civic/Other	\$ 18,943	4.2%
Local Government	\$ 12,020	2.6%
Corporation	\$ 11,250	2.5%
	\$ 453,841	100.0%

Functional Expenses	Program Services	Supporting Services	Total
Wages and benefits	\$ 206,224	\$ 51,585	\$ 257,809
Consultants	\$ 22,579	\$ 15,544	\$ 38,123
Contractual services	\$ 45,624	\$ 13,524	\$ 59,148
Volunteer management	\$ 12,252	\$ 58	\$ 12,310
Printing and communications	\$ 19,144	\$ 5,788	\$ 24,932
Occupancy	\$ 36,471	\$ 6,461	\$ 42,932
Insurance		\$ 1,821	\$ 1,821
Travel	\$ 5,177	\$ 342	\$ 5,519
Program supplies and other	\$ 7,082	\$ 2,464	\$ 9,546
	\$ 354,553	\$ 97,387	\$ 452,140

Expenses FY 2017-18



The 2017-18
Audit and
Form 990
are available
upon request.



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is grateful for the generous contributions from these major donors.

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