

VOLUNTEER FLORIDA:
VOLUNTEER MANAGEMENT BASICS SERIES
Part 2 of 2: Supervision, Recognition, Retention, Evaluation
THURSDAY, AUGUST 1, 2019

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SOURCES AND RESOURCES:

We recommend downloading the below HTML pages and documents promptly if you have an interest in the content, as resources may be removed from host sites without notice.

WEBINAR SOURCES

Corporation for National and Community Service. (2007). **Volunteering Reinvented.** https://www.nationalservice.gov/pdf/07_0719_volunteering_reinvented.pdf

Culp III, Ken, Schwartz, Vicki, Campbell, Joseph. (2010). **139 Ways to Say Thank You to Volunteers.** Ohio State University Cooperative Extension. <https://extension.purdue.edu/4h/Pages/sayingThankYou.aspx>

MacArthur, A. (2018). **Getting the Most Out of Volunteer Support. GrantSpace by Candid.** GrantSpace by Candid. <https://grantspace.org/resources/blog/getting-the-most-out-of-volunteer-support/>

Maine Commission for Community Service (one of Volunteer Florida's counterparts). (2008). **Need to Know Basics of Managing Volunteers.** http://www.volunteermaine.org/shared_media/publications/old/E245B0A4d01.pdf

International Labor Organization. **Manual on the Measurement of Volunteer Work**.
http://www.ilo.org/stat/Publications/WCMS_162119

Nevada Volunteers (one of Volunteer Florida's counterparts). **10 Organizational Standards for Quality Volunteer Management and The Volunteer's Bill of Rights and Responsibilities**.
<https://alliancefornevadanonprofits.com/wp-content/uploads/2011/08/Session-2-The-Truth-and-The-Consequences-of-Working-with-Volunteers.pdf>

Spink, Erin R. (2018). **The Trouble with Training**. E-Volunteerism. (Subscription only):
https://www.e-volunteerism.com/Trouble_with_Training

U.S. Department of Health and Human Services, SAMHSA Faith-Based and Community Initiative. (2005). **Successful Strategies for Recruiting, Training, and Utilizing Volunteers: A Guide for Faith- and Community-Based Service Providers** (information is relevant for virtually any organization).
https://www.samhsa.gov/sites/default/files/volunteer_handbook.pdf

Urban Institute. (2004). **Volunteer Management Practices and Retention of Volunteers**.
<https://www.urban.org/sites/default/files/publication/58001/411005-Volunteer-Management-Practices-and-Retention-of-Volunteers.PDF>

Volunteer Centers of Washington. **Templates (Including volunteer satisfaction survey)**.
<http://www.volunteerwashington.org/volunteer-management-resources>

Wild Apricot. **Volunteer Appreciation Guide**.
<https://www.wildapricot.com/articles/volunteer-appreciation-guide>

OTHER RESOURCES

The Community Tool Box- is a free, online resource for those working to build healthier communities and bring about social change. It offers thousands of pages of tips and tools for taking action in communities. <https://ctb.ku.edu/en/about-the-tool-box>

Energize, Inc.- Energize empowers and inspires leaders of volunteers worldwide. Our specialty is creating and selecting the most relevant, innovative resources in volunteer management. We're advocates for the power of volunteers and for the recognition of the leaders who unleash it. <https://www.energizeinc.com/>

Encore- Encore.org is spearheading efforts to engage millions of people in later life as a vital source of talent to benefit society. Our ultimate goal is to create a better future for young people and future generations. <http://encore.org>

Generation to Generation. A new campaign powered by Encore.org is inspiring adults over 50 to make a positive difference in the lives of children and youth. <http://generationtogeneration.org/about-us/>

Volunteer Centers of Washington. **Templates (Including volunteer satisfaction survey).**
<http://www.volunteerwashington.org/volunteer-management-resources>

FREE GRAPHICS, DESIGN:

- [Canva.com](https://www.canva.com)
- [Pixabay.com](https://pixabay.com)
- [Gratisography.com](https://gratisography.com)
- [StockSnap.io](https://stocksnap.io)
- [Unsplash.com](https://unsplash.com)
- [Visme.co](https://visme.co) (no "m")

FREE WEBINARS (many are archived for viewing at any time):

- Volunteer Match- <http://learn.volunteermatch.org/training-topics>
- Wild Apricot- <https://www.wildapricot.com/academy>
- Verified Volunteers- <https://www.verifiedvolunteers.com/Resources/Events>